

Christian Schoell
Bwin Interactive Entertainment Ag
Marxergasse 1 B
A-1030 Vienna
Austria

19 December 2008

Dear Christian Schoell

ISO/IEC 20000 Consultant Examination

The itSMF wishes to congratulate you on your success in passing the above examination.

Your examination results are as follows:

Multi Choice Paper

Mark 25 out of 25
Result Pass

Assignment

Mark 13 out of 25
Result Pass

Overall Percentage

Mark 76%
Result Pass

If you have any queries, please do not hesitate to contact me on 0118 918 6519 (International +44 118 918 6519) or email kelly.clifford@itsmf.co.uk

Kind Regards



Kelly Clifford
Qualifications Administrator





ISO/IEC 20000 Consultant Certificate

This is to certify that

Christian Schoell

has successfully passed the *itSMF*
ISO/IEC 20000 Consultant examination

Signature

Date

7 Nov 2008

Certificate No:

3616